

Returns

Thank you for purchasing your items from Fusion. If after you have checked your items and they are unsuitable for any reason you can send them back to us for a refund to the value of the returned item (with the exception of hosiery, swimwear or ear-rings for hygiene reasons).

The goods must be in the original condition with the original labels still attached.

Items must be returned within 14 days of dispatch. We recommend that you use either Registered or Recorded delivery. The cost returning items to us is your responsibility unless the goods are faulty or have been sent incorrectly. Your refund will be processed within 48 hours of receipt.

If you would like to exchange your unwanted items for an alternative product, please note this on the returns form. We may need to discuss the exchange with you so please provide us with your contact details.

You will need to return the item to:

Website Returns

Fusion
39 Molesworth Street
Wadebridge
Cornwall PL27 7DH

You may also return the item to one of our stores:

Fusion, 11 Duke Street, Padstow, Cornwall PL28 8AB
Fusion, 39 Molesworth Street, Wadebridge, Cornwall PL27 7DH
Fusion, The Parade, Polzeath, Wadebridge, Cornwall PL27 6SP

Please Note:

Returns must be accompanied by a fully completed Returns Slip (below). We are not able to process returns with incomplete return slips. You are responsible for the items sent back to us until we have taken delivery.

(Cut here and return slip below with goods)

Order Reference:

Order Date:

Name:

Delivery Address:

Signature:

Return Date:

Returned Item	Description	Reason for Return	Colour	Size
Special Instructions:				
Details for Exchange (subject to availability)				